

# DISABILITY NETWORK DIRECTORY

## Emergency Resources

### **Adult Protective Services (APS) - Montgomery County Department of Health and Human Services**

240-777-3000 (24 Hour Line)

240-777-4574 (TTY)

Call to report the abuse, neglect, self-neglect or the financial exploitation of a vulnerable adult living in the community or assisted living home.

### **American Red Cross**

#### **Montgomery County Office**

2020 East-West Highway

Silver Spring, MD 20910

202-728-6400 (General Information)

1-800-882-3737 (Toll Free)

301-588-2515 (V)

[www.redcrossnca.org](http://www.redcrossnca.org)

Provide practical and helpful awareness and educational information that shows the public how to save lives, reduce injuries, and protect their homes from disaster. Also provide shelter, food, and clothing to address basic human needs.

### **Child Protective Services (CPS) - Montgomery County Department of Health and Human Services**

240-777-4417 (24 Hour Report Line)

Investigate reports of child abuse and neglect to ensure the safety of children and provide services to help families stay together.

### **City of Gaithersburg - Community Services**

1 Wells Avenue

Gaithersburg, MD 20877

301-258-6395 (V)

E-mail: [communityservices@gaitHERSBURGMD.GOV](mailto:communityservices@gaitHERSBURGMD.GOV)

[www.gaithersburgmd.gov](http://www.gaithersburgmd.gov)

Provides implementation and support of citizen assistance programs, interim case management, housing counseling, substance abuse recovery, emergency referral and resources and other services for City homeless and needy individuals and families.

### **Deaf Abused Women's Network (DAWN)**

Amy L. Rousseau, Executive Director

Sasha Ponappa, Advocate Coordinator

5321 First Place, NE

Washington, DC 20011

202-861-0258 (TTY)

1-866-290-3296 (Toll Free TTY 24 Hour Hotline)

202-559-5366 (Videophone)

E-mail: [info@deaf dawn.org](mailto:info@deaf dawn.org)

E-mail: [hotline@deaf dawn.org](mailto:hotline@deaf dawn.org) (24-Hour Hotline)

E-mail: [sasha@deaf dawn.org](mailto:sasha@deaf dawn.org)

[www.deaf dawn.org](http://www.deaf dawn.org)

Non-profit organization that addresses domestic violence, sexual assault and stalking in the deaf, hard of hearing and deaf-blind community. Appointments encouraged before coming to the office.

### **Emergency Assistance**

Dial 911 for Fire, Ambulance and Police. TTY users, dial 911, wait until your call is answered and tap the TTY space bar 5 times, or call 301-762-7619 (V).

### **Hotline – Mental Health Association of Montgomery County**

301-738-2255 (24-Hour)

[www.mhamc.org](http://www.mhamc.org)

Provide information, counseling, crisis intervention, suicide prevention, and referral services for a wide range of personal and family issues.

### **Montgomery County Coalition for the Homeless**

600-B East Gude Drive

Rockville, MD 20850

301-217-0314 (V)

[www.mcch.net](http://www.mcch.net)

Provide permanent and transition housing, emergency shelter and supportive services for people experiencing homelessness.

### **Montgomery County Crisis Center**

1301 Piccard Drive, 1<sup>st</sup> Floor

Rockville, MD 20850

240-777-4000 (24-Hour Immediate Crisis Line)

240-777-4673 (Abused Persons Program)

240-777-4357 (Victim Assistance and Sexual Assault)

240-777-4815 (24-Hour TTY)

Abused persons program, child welfare services, crisis center, emergency services, home energy programs, income support program, Maryland Energy Assistance program, rental assistance program, and victim assistance and sexual assault program.

*Montgomery County Government does not endorse or assume responsibility for any product, method, service or treatment listed in this resource directory that is not a County program.*

Alternative formats of this document are available upon request.

240-777-1246 (V) • MD Relay 711 • [Carly.Clem@montgomerycountymd.gov](mailto:Carly.Clem@montgomerycountymd.gov)

**Neighborhood Opportunity Network**

640 E. Diamond Avenue, Suite C

Gaithersburg, MD 20877

301-840-4080 (V)

**Hours:** Monday – Friday, 9:00am – 12:00pm (noon).

Free assistance with applications and referrals to emergency services, including utilities, rent, food, health care, legal matter, foreclosure prevention, financial literacy, employment, and other resources.

Bilingual staff is available.

**Rainbow Place**

Rockville Presbyterian Church

215 W. Montgomery Avenue

Rockville, MD 20850

301-762-1496 (V)

E-mail: [rainbow@rainbowplace.org](mailto:rainbow@rainbowplace.org)

[www.rainbowplace.org](http://www.rainbowplace.org)

Provide cold weather emergency shelter to adult women age 18+ in Montgomery County. Open from 7pm to 7am from November 1 through March 31.

**Smoke Alarm Program – Montgomery County Fire & Rescue Services**

William Delaney, Program Manager

240-777-2476 (V)

E-mail: [william.delaney@montgomerycountymd.gov](mailto:william.delaney@montgomerycountymd.gov)

Supply one free-of-charge smoke alarm for senior and low-income homeowners. Visual smoke alarms available for hearing impaired individuals. Additional alarms must be purchased. If you rent, please first ask your landlord to install a smoke alarm. Also conduct home safety evaluations and identify fire safety and injury issues.

**Stepping Stones Shelter**

301-251-0567 (V)

E-mail: [tsherman\\_sss@yahoo.com](mailto:tsherman_sss@yahoo.com)

[www.steppingstonesshelter.org](http://www.steppingstonesshelter.org)

Offer homeless men, women and children food and shelter.

**HELP**

Volunteer programs providing food. Some also provide emergency, transportation, clothing, furniture and financial assistance.

**Bethesda HELP:** 301-365-2022 (V)

**Damascus HELP:** 301-253-4100 (V)

**Gaithersburg HELP:** 301-216-2510 (V)

**Germantown HELP:** 301-482-1320 (V)

**Olney HELP:** 301-774-4334 (V)

**Rockville HELP:** 301-564-0800 (V)

**WUMCO (Western Upper Montgomery County) HELP:** 301-972-8481 (V)

**Area Hotlines**

These 24-hour hotlines can provide additional information, referrals and supportive conversation.

**Mental Health Association**

**of Montgomery County:** 301-738-2255 (V)

**Maryland Youth**

**Crisis Line:** 1-800-422-0009 (Toll Free)

**Montgomery County**

**Crisis Center:** 240-777-4000 (V)

**National Hopeline**

**Network:** 1-800-784-2433 (Toll Free)

**National Suicide**

**Prevention Lifeline:** 1-800-273-8255 (Toll Free)

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